Quality Policy Statement

Dean Joinery Limited T/A Newland Windows & Doors is committed to the principles of **Quality Assurance** and to maintaining the highest standards of product quality and customer service. To support this commitment, the Company has established and maintains a comprehensive **Factory Production Control (FPC) Manual** designed to comply with the latest requirements of:

- **EN 14351-1**
- **BS 7412**
- **BS 6375-1**
- **PAS 24**

Together with the **CENSolutions Bronze, Silver and Gold CMS Mark Schemes**, and **ER Certification's QCC Mark Scheme** for assessment by a **UKAS-accredited body**.

Compliance with all policies, procedures, and operational controls defined within the Factory Production Control (FPC) Manual is **mandatory for all personnel**. Only through strict adherence to these requirements can consistent standards of product quality, safety, and customer service be achieved, demonstrated, and continually maintained.

The Company is committed to structured processes and procedures that ensure the Factory Production Control (FPC) Manual evolves in response to customer needs, regulatory changes, and internal performance expectations. All personnel share responsibility for reviewing their areas of the Quality System and for identifying, reporting, and initiating opportunities for improvement.

The Managing Director commends this Quality Policy Statement to all employees of Dean Joinery Limited T/A Newland Windows & Doors and reaffirms the Company's commitment to further strengthening and extending its reputation for quality, reliability, and customer satisfaction.

Signed: Managing Director

Date: 7th August 2026